

O&M SERVICE PACKAGES

Optimize and maintain your large-scale solar & energy storage projects

Borrego's O&M Division draws on deep technical expertise and real-time data to ensure each project is running optimally. With more than a GW under our management across the U.S. — much of it on projects not built by our EPC business — provide boots on the ground coverage in key DG markets and deliver comprehensive solar operations and maintenance services to asset owners nationwide.



Proactive Communication

- We communicate proactively and clearly as we are focused on building long-term relationships with our customers based on trust and transparency.
- Our reports and service case portal deliver valuable information in a timely manner.



Data-Driven Decision Making

- We take a holistic approach to maintaining and solving performance issues with your sites and make recommendations based on your financial goals.
- We identify trends and cues that typically precede under-performing assets — so we can fix problems before they become impacts to your revenue.



Industry Leading Expertise

- We have an unmatched track record of solar service & performance, with over a GW under management — most of it on projects that Borrego EPC didn't build.
- Our O&M engineering group has support from our EPC and Development professional engineering teams as needed.
- Our experienced PV technicians communicate, make recommendations, and perform service that's backed by our industry leading Salesforce Field Service Lightning software and Operations Center team.

“We have been impressed with Borrego's capabilities and client focus. When addressing a maintenance need, they are responsive. Borrego is also proactive, working with us to think strategically about the long-term care of our assets. At all times they take an 'owners' approach which we find invaluable. Borrego is also solid on the front end, helping us plan our maintenance program for new assets.”

— Eric Gustavson, C2SSG



Contact us today to improve your asset

service@borregosolar.com | 888-898-6273 | www.borregoenergy.com

Having a comprehensive maintenance plan is the best way to ensure optimal plant performance year round. Borrego O&M offers 3 customizable maintenance packages to suit your asset needs, each providing daily monitoring and the confidence of working with a reliable, data-driven partner to maintain and protect your investment.



SERVICE PACKAGE DETAILS

SERVICES	PREVENTATIVE	COMPREHENSIVE	PERFORMANCE
Daily System Monitoring (365 days) Assets monitored from our Operations Center. You are notified of any relevant issues within 6 hours.	✓	✓	✓
Annual Preventative Maintenance Full equipment manufacturer maintenance requirements, which can include partial or full string level IV curve tracing	✓	✓	✓
Standard Reporting Detailed maintenance report for both preventative & corrective maintenance visits	✓	✓	✓
Warranty Enforcement Either basic return manufacturers authorization (RMA) or more comprehensive warranty processing	Fixed T&M	✓	✓
Corrective Maintenance Visits Reactive maintenance visits for problem analysis & mitigation	Fixed T&M	✓	✓
Guaranteed Response Times for on-site arrival: 24 hours for major production failures, 24-72 hours for medium level, and 24-120 hours for low level		✓	✓
Comprehensive Reporting Includes maintenance & site activity, system performance compared against PVsyst and/or financial models, weather & historic performance		✓	✓
Vegetation Management Mowing around ground-mounted arrays & weed abatement	Fixed T&M	Fixed T&M	✓
Array Washing Module cleansing with before & after visit photos report	Fixed T&M	Fixed T&M	✓
Availability Guarantee		Fixed T&M	✓

Contact us today to improve your asset

service@borregosolar.com | 888-898-6273 | www.borregoenergy.com

